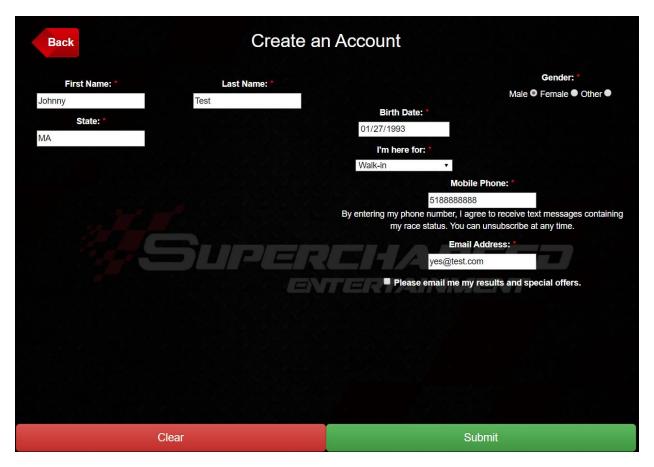


WAIVER PROCEDURES



1. Each participant will need to create a new account and sign a waiver either inhouse or via our website.



2. If a parent is creating an account for a minor, the parent will need to first create a waiver for themselves by entering their information in the boxes above and THEN add the minor to their waiver. Once the guest has entered the necessary information, they will click the green "Submit" button at the bottom right hand corner.



Terms & Conditions

ACKNOWLEDGEMENT OF RISK, WAIVER OF LIABILITY, RELEASE

PLEASE READ THIS FORM CAREFULLY AS IT AFFECTS YOUR LEGAL RIGHTS. THERE ARE INHERENT RISKS OF INJURY WHILE PARTICIPATING IN THESE ACTIVITIES. SERIOUS INJURY OR DEATH MAY RESULT FROM PARTICIPATION.

BY SIGNING THIS DOCUMENT YOU MAY BE WAIVING CERTAIN LEGAL RIGHTS

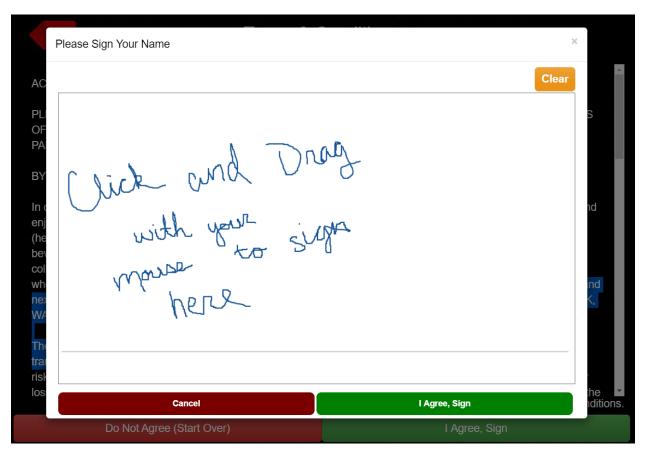
In consideration of my ability to use the Supercharged indoor karting facility, the trampoline park and participate in and enjoyment of services and activities and events operated and hosted by Supercharged Racing of Wrentham LLC (hereinafter "Supercharged") including, without limitation, driving karts, using the trampoline park, the food and beverage areas or any other recreation of every type and description, and/or for any other purpose (hereinafter collectively "Events") and in consideration of my ability to enter into or upon the premises, locations, and facilities where said Events are or will be taking place, I, for myself, my representatives, agents, assigns, successors, heirs, and next of kin (hereinafter collectively "undersigned") hereby agree to the terms of this ACKNOWLEDGEMENT OF RISK, WAIVER OF LIABILITY, RELEASE (the "Agreement") as follows:

The undersigned acknowledges that he/she will be participating in activities, including but not limited to, karting and trampoline activities, which involve the risk of injury to person or property, including death. With full knowledge of the risks involved, the undersigned hereby expressly assumes and accepts any and all risks of injury, death, damage, or loss that may occur as a result of his/her participation in SUPERCHARGED's Events. activities or programs and/or the labeled I have read and agree to the Terms and Conditions.

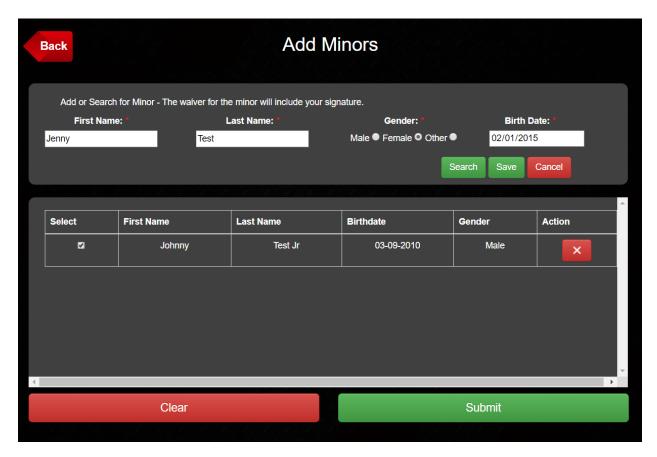
Do Not Agree (Start Over)

I Agree, Sign

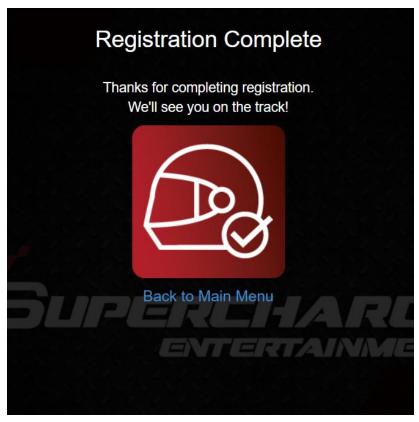
3. After entering their information, the guest will be brought to the "Terms and Conditions" page which includes our waiver. The guest must acknowledge that they've read through the waiver and accept our terms and conditions before clicking the "I have read and agree to the Terms and Conditions" button in the bottom right hand corner of their screen. They will then click "I Agree, Sign".



4. After agreeing to the Terms and Conditions, guests will be met with the pop-up above asking them to sign their name. The guest will then need to sign their name in the white box by clicking and dragging with their mouse to sign their signature or by using their finger if they're using a touchscreen device. Please note: the signature MUST be legible for the participant to partake in the activity.



5. The next page that the guest will see will be the one pictured above. If the guest needs to complete a waiver for a minor, then they will add them by entering the participant's information (First name, last name, Gender, Date of Birth) and then clicking the "Save" button. Once the guest has finished adding all of the minors, they will click the "Submit" button at the bottom of the screen.



6. The registration process is complete!

TROUBLESHOOTING

- <u>Issue:</u> You can pull up the child's waiver, but the waiver signature box is orange/yellow and there is no signature
 - o **Cause:** The guest created a waiver for their child instead of creating one for themselves and then adding their child to their waiver.
 - o **Solution**: The guest must create a NEW waiver for themselves and then add their child to their waiver.
- <u>Issue:</u> You can pull up the child's waiver, but the waiver signature box is white and there is no signature
 - **Cause:** The guest did not sign the white box for their waiver, they simply clicked in the white area and then clicked Submit
 - o **Solution**: Inform the guest that they must create a new waiver for themselves and then add their child to their waiver. When they have a white box that pops up asking them to sign below, they must use their mouse to click and drag to write their signature or use their finger to sign if they're using a touchscreen device.
- <u>Issue:</u> Guest cannot add child to their waiver because they're getting an error message that says that their child is too young
 - o **Cause:** Our website has some compatibility issues with Safari web browsers, and this issue only occurs on Safari.
 - o **Solution**: Tell the guest that they'll need to switch to a different web browser such as Mozilla Firefox or Google Chrome.
- <u>Issue:</u> Guest cannot navigate through the waiver due to an issue with a drop-down menu when they try to input their birthday
 - Cause: This is typically caused by a compatibility issue between our website and their web browsers
 - Solution: If they're trying to do the waiver from their phone, we recommend that they access our website from a desktop computer. If they're using a desktop/laptop computer, we recommend that they switch to Google Chrome.